

SA-40 FAQ

Q: My caller cannot hear me.

A: You may have your mute button on. If the light is on, press the mute button once and your caller should be able to hear you.

Q: Will voice command work with the SA-40 to access voicemails?

A: Yes, if your cellphone supports this operation.

Q: If I am using my SA-40 as a handset, must I leave my cellphone turned on?

A: Yes, your cellphone must be turned on.

Q: My SA-40 is turned on and is paired with my cellphone, but I cannot receive or make calls?

A: Your SA-40 works within a range of 30 feet from your paired cellphone.

Q: How do I reset to factory default?

A: To reset, press and hold SA-40 "VOL+" button and the "Multi-function" button for 10 seconds so you hear 5 beeps.

The reason to reset your SA-40 is when the unit is not connecting to your phone or it will not release and allow you to connect to a different phone.

Q: Can I use the SA-40 if I wear a T-Coil Hearing Aid?

A: YES! The SA-40 was designed with a special T-Coil mode setting. When the SA-40 is set to "T", those who wear a T-Coil hearing aid will hear their caller's voice directly through their hearing aid with no annoying static/interference! No sound will be emitted from the SA-40 in this mode, allowing total privacy.